

Quicker Easier Cheaper.com

Payment's Policy:

1. Adulthood made easier by clearly understanding how payments work.

Quicker Easier Cheaper.com understands that issues around your money can sour a relationship, which is why we want to clearly state our responsibilities and rights as well as yours.

Let's look at how it works before we jump into the technical bits.

As a customer, you contract with a service provider for some work you want done, and you and the service provider agree to the price for the work*.

The service provider is an independent contractor who pays Quicker Easier Cheaper.com for access to our customer data base, marketing services etc. and is in no way an employee of Quicker Easier Cheaper.com

Our system will be alerted to this agreed upon price and will issue a payment instruction to you the customer.

The payment instruction will have a unique identification number which will tie to your user account details and to the service providers account details and will be unique to that particular transaction.

You as the customer will then make payment via our various payment platforms (EFT, Credit card, debit card, PayPal etc.) in to a Quicker Easier Cheaper.com account.

Contractors are prevented from accepting cash by our policies

Once we have received your payment, our system will notify the service provider that your payment has been received and that they can proceed to begin the job.

That means that the service provider will not begin the work, until we have received your payment which we are holding as surety for the service provider.

Our trust account is set up to protect your money until the service provider has completed the job and you have signed off on the release of the funds to the service provider.

In the instance that a deposit is necessary, Quicker Easier Cheaper.com will release a portion of your funds to the service provider.

Once the job has been successfully completed, the service provider will make a request for payment. It is at this point that Quicker Easier Cheaper.com system will send you the client a post job questionnaire.

This questionnaire will ask you to sign off on all the objectives created in the contracting process, it will ask you for a review of the service provider and it will ask you if Quicker Easier Cheaper.com can release payment to the service provider.

If there are any issues that arise at this point, payment will be withheld, and you as the customer will be required to lodge a dispute.

Please refer to our customer dispute policy to familiarize yourself with the process as well as our terms of service policy.

In the event of a customer generated dispute, Quicker Easier Cheaper.com will implement its dispute policy.

Please be aware that should the dispute revolve around an item that is not in the initial contract that our options to assist you are severely limited.

At this point it should be noted that in the event of the specifications of a job changing that these changes should be amended by yourself or the contractor at the point that this becomes evident as to become an annexure to the original contract.

And that either parties or both can amend the contract.

All amendments will be updated on our system for both parties to sign off.

This is for your protection and we will keep it as simple as possible.

This request to release payment will be sent to you via your email address, should you fail to indicate your satisfaction after 12 hours, Quicker Easier Cheaper.com will attempt to contact you via SMS, 12 hours there after via a phone call and after a week* of no contact Quicker Easier Cheaper.com will issue you the customer with a notice of none contact and release the payment.

Payment release terms are subject to change and dependent on the nature of the service. The release of payment in these instances do not supersede your rights in terms of the consumer protection act, but this will regrettably fall outside of the policies of Quicker Easier Cheaper.com and will have to be pursued as a civil matter.

2. Technical bits

When do we expect to receive payment?

Quicker Easier Cheaper.com understands that when you contract with a service provider that you expect them to get to work as soon as possible, and as such, as soon as your contract with the service provider is submitted, Quicker Easier Cheaper.com will issue a payment instruction to you the customer.

This payment needs to be paid in full in order for the service provider to begin preparations to attend to your job.

Should you fail to make payment in full, this will have an impact on the time frame of your job.

In this instance you the customer will need to make alternate arrangements via the Quicker Easier Cheaper.com platform with the service provider directly.

3. What forms of payment do we accept?

At Quicker Easier Cheaper.com we understand that you are using our service because you want a simpler and safe system of dealing with service provider. This is why we (Quicker Easier Cheaper.com as well as our service providers) will not accept payment in cash.

Please feel free to make use of the following payment systems.

Direct cash deposit

Electronic fund transfer

Online debit card payment

Online credit card payment and

Our preferred online third-party payment systems PayPal.

4. Cancellations.

Quicker Easier Cheaper.com understands that the facts can change quickly, and that it isn't always in your control. That is why we want to ensure that you can cancel a job card at any point- within reason.

Should you for any reason need to cancel a job, we will be more than willing to assist provided your cancelation request meets certain criteria.

1. You cancel a job card before contracting with a service provider.

In this instance, there will be zero penalties or charges.

2. You need to cancel a job, but have already submitted a contract, but have not made a payment.

Again, in this instance, there will be zero penalties or charges.

3. You need to cancel a job, but have already submitted a contract, and made a payment.

In this instance we will need to immediately contact the service provider, as it is highly probable that the service provider has made preparations to satisfy their contract with you. A flat cancelation fee will apply, and a facilitation fee will be required, but Quicker Easier Cheaper.com will refund the balance to you*.

4. You need to cancel a job, but the service provider has arrived on site or begun with the task.

In this instance we will need to establish the extent of the work performed, but we will simply pay the service provider what they are due for the work completed, there will be a nominal facilitation fee and the balance of your funds will be promptly returned to you.

5. The service provider has already begun to service your request and you need to cancel.

In this instance we will need to establish the extent of the work performed, but we will simply pay the service provider what they are due for the work completed, there will be a nominal facilitation fee and the balance of your funds will be promptly returned to you.

6. The relationship between you the customer and the service provider breaks down.

This would constitute a dispute, please refer to our customer dispute policy.

7. The Service provider claims to have completed the contracted task, but you the customer are dissatisfied with the results.

This would constitute a dispute, please refer to our customer conflict resolution policy.

5. Refunds

Any transaction and interaction between you the customer and the service provider which may necessitate a refund, would fall within the scope of our customer conflict resolution policy, please familiarize yourself with this policy.

6. Payment verification and fraud

Quicker Easier Cheaper.com understands that we live in an age of unprecedented internet fraud.

For this reason, we encourage the use of a credit card for payment transactions.

That being said, our payment details are visible on our website, and we encourage all users and customers to verify the details of the payment instruction against those published on our website.

Although we will strive to protect you while you make use of the Quicker Easier Cheaper.com platform, we can not and will not be held responsible or liable for payments made to fraudulent accounts because of fraudulent activities.

Quicker Easier Cheaper.com will require you to provide proof of payment when paying your funds into our account and will also provide you the customer with a receipt notice when your cash has cleared in our account.

7. Quicker Easier Cheaper.coms banking details

8. Contact us.

0823939063

info@quickereasiercheaper.com

harold@quickereasiercheaper.com

9. Pricing and payment errors

Quicker Easier Cheaper.com accepts no responsibility for pricing or payment errors. We understand that mistakes do happen, and we will do our best to assist you the customer and the service provider to remedy these situations, but they must ultimately be resolved between the contracting parties.

Should a dispute arise from this type of error, please refer to our customer dispute policy

10. Liability release

By using our services you agree to waiver any liability in respect of Quicker Easier Cheaper.com